- Behavior in case of emergency -

We ask all students living in this residential building to adhere to the following procedure:

In case of emergency, the caretaker shall generally be contacted first. The caretaker’s phone number is already known (see separate notice on the notice board).

Cases of emergencies are: events that occur suddenly and endanger the life or health of the residents and/or affect the state of the building.

Cases of emergencies are, for example:

- intensive smell of gas in the building
- burst of the radiators, heating pipes, water supply and sewage pipes
- blockage of the waste water downpipes
- total failure of the entire electrical system or of the heating system in the apartment

No cases of emergencies are, for example:

- lost room keys or accidental lockouts
  (In such a case, we recommend to call the locksmith service Potsdamer Sicherheitsgesellschaft mbH (PSG); Telephone: 0331/ 275100 or 2803826; the Studentenwerk Potsdam will not bear the costs!)
- failure of the TV or internet connection
- dripping taps, drain sets or toilet flushes, clogged sinks and toilets
- dripping thermostat radiator valves, cold individual radiators, broken wall sockets, hot plates and refrigerators or partial power failure in the apartments

If the caretaker/property manager cannot be reached by phone outside business hours, please call the following emergency numbers to report the emergency:

2. Electronics: Firma K+S Elektroservice, Telephone: 0177 – 80 60 800

Please find further contacts on the notice board.

Your Studentenwerk Potsdam