

## Washing machines and dryers „Mietwasch“

### Costs:

One load of wash costs 3.00 €, one load of drying 2.50 €; instead of cash you pay with your credit card or the Monyx App.

### Important notice:

Please remove your laundry immediately after each washing or drying cycle. Your dormitory mates will thank you.

Please consider the rest periods of the residential halls. Do not wash or dry your clothes between 22:00 and 06:00.

### Washing machine and dryer problems:

If you notice any disturbances, please contact the hotline of the company "Mietwasch": 089-74419992-0 (Mon-Fri from 8 a.m. - 5 p.m.). After the personal consultation hours you can leave your fault message on the answering machine, the service technicians will also listen to it after the consultation hours. Please always report problems to the company "Mietwasch", as otherwise incorrect bookings can not be regulated. For more information, you can get in touch with them via email: [Service\(at\)mietwasch.de](mailto:Service(at)mietwasch.de).

### Avoiding common operating errors:

- Please follow the instructions attached to the walls.
- Please clean the lint filter in the drying door after each drying.
- Closing of the washer door: Please press down the door of the washing machine until the mechanism clicks into place.
- Avoid overcharging the washing machines and dryers (please note the MARK!)
- Do not wash duvets, pillows, curtains or carpets! This destroys the devices - repair costs will have to be covered by the person responsible.
- Be sure to avoid tearing off the detergent compartment and forcibly opening the door of the washing machine. Damage caused by vandalism, manipulation and property damage will be prosecuted and charged! Your lease will also be terminated.